

CITY HALL  
200 N. Spring Street  
Los Angeles, CA 90012  
(213) 485-5013  
Fax: (213) 687-7406



**JACK WEISS**  
Councilmember  
Fifth District

VALLEY OFFICE  
14310 Ventura Blvd., Ste. 100  
Sherman Oaks, CA 91423  
(818) 756-8083  
Fax: (818) 788-9210

WEST LOS ANGELES OFFICE  
822 S. Robertson Blvd., Ste. 102  
Los Angeles, CA 90035  
(213) 847-4467  
Fax: (213) 289-0356

## Guide to City Services

<b>Alley Debris</b>	<a href="http://www.cityofla.org/boss">www.cityofla.org/boss</a>	(213) 473-8299
<b>Airports</b>	<a href="http://www.lawa.org">www.lawa.org</a>	(310) 646-5252
<b>Animals</b>	<a href="http://www.lacity.org/ani">www.lacity.org/ani</a>	(888) 452-7381
<b>Automobiles</b> Abandoned Vehicles	<a href="http://www.cityofla.org/dot">www.cityofla.org/dot</a>	(800) 222-6366
<b>Building and Safety</b> Building codes, permits, inspections, illegal construction, building without permits, excessive garage sales.	<a href="http://www.cityofla.org/ladbs">www.cityofla.org/ladbs</a>	(888) 524-2845 (818) 756-8259 (310) 575-8392
<b>Business Licenses/Permits</b>	<a href="http://www.lacity.org/fin">www.lacity.org/fin</a>	(213) 626-9271
<b>Cable TV Complaints</b> If you have contacted your cable company with a complaint about billing or service and have not received a satisfactory response, or if you have not been able to get through to your cable company, use this number. The City does not handle complaints about cable TV programming.		(213) 485-2751
<b>City Attorney Rocky Delgadillo</b> LA Office Van Nuys District Office Downtown Central Office Downtown Civil Office	<a href="http://www.lacity.org/atty">www.lacity.org/atty</a>	(213) 485-5408 (818) 756-8881 (213) 847-0355 (213) 485-3644
<b>Consumer Protection Questions</b>		(213) 485-4515
<b>Commission for Children, Youth and Their Families</b>	<a href="http://www.ccyt.org">www.ccyt.org</a>	(213) 978-1872

<b>City Clerk</b>	<a href="http://www.lacity.org/cck">www.lacity.org/cck</a>	(213) 978-1020
Business Licenses		
Claims Against the City		
<b>Disability</b>	<a href="http://www.lacity.org/dod">www.lacity.org/dod</a>	(213) 485-6334
<b>Electrical Problems</b>		(800) 342-5397
Power lines down, power outages.		
<b>Emergency Preparedness</b>	<a href="http://www.lacity.org/EP">www.lacity.org/EP</a>	(213) 978-2222
<b>Bureau of Engineering</b>	<a href="http://www.cityofla.org/boe">www.cityofla.org/boe</a>	(213) 847-8704
Installation and repairing of guardrails and handrails.		(818) 756-8946
<b>Finance</b>	<a href="http://www.lacity.org/fin">www.lacity.org/fin</a>	(213) 626-9271
Business Licenses and Permits		
<b>Fire Department</b>	<a href="http://www.lafd.org">www.lafd.org</a>	(213) 485-5971
Hollywood Station		(213) 485-6241
Studio City Station		(818) 756-8678
Laurel Canyon/Mulholland		(818) 756-8697
Franklin Canyon		(818) 756-8608
Valley Glen		(818) 756-8602
Sherman Oaks		(818) 756-8688
Beverly Glen		(818) 756-8699
Bel Air/Holmby Hills		(310) 575-8751
Westwood		(310) 575-8537
Rancho Park		(213) 485-6258
Palms		(310) 840-2143
Century City		(310) 840-2192
Van Nuys		(818) 756-8639
		(818) 756-8596
<b>Graffiti Removal</b>	<a href="http://www.cityofla.org/bwp/ocs">www.cityofla.org/bwp/ocs</a>	(800) 611-2489
Valley Graffiti Requests		(818) 375-1000
Hollywood Beautification Tea		(323) 463-5180
Project Heavy West		(310) 477-1291
<b>Fire Hydrant Broken</b>		(800) 499-4611
<b>Homeless Services Authority</b>		(213) 683-3333
<b>Household Hazardous Waste Hotline</b>		(800) 988-6942
<b>Housing Department</b>	<a href="http://www.cityofla.org/lahd">www.cityofla.org/lahd</a>	(800) 994-4444
<b>Landlord/Tenant Issues</b>		(213) 367-9139
<b>Library</b>	<a href="http://www.lapl.org">www.lapl.org</a>	(213) 488-4327

<b>Mayor James Hahn</b>	<a href="http://www.lacity.org/mayor">www.lacity.org/mayor</a>	(213) 978-0600
LA Office		(818) 756-8505
Valley Office		
<b>Parking Enforcement</b>	<a href="http://www.cityofla.org/dot">www.cityofla.org/dot</a>	(323) 906-7973
		(310) 665-0394
		(818) 756-9418
<b>Planning Department</b>	<a href="http://www.lacity.org/pln">www.lacity.org/pln</a>	(213) 978-1255
Los Angeles Office		(213) 978-1259
Automated Records and File Units		(818) 756-8440
Valley Office		
<b>Preferential Parking</b>	<a href="http://www.cityofla.org/dot">www.cityofla.org/dot</a>	(818) 756-9418
		(323) 913-4600
<b>Police Department</b>	<a href="http://www.lapdonline.org/">www.lapdonline.org/</a>	(213) 485-4302
Hollywood Division		(818) 623-4016
North Hollywood Division		(818) 756-8343
Van Nuys Division		(310) 575-8404
West Los Angeles Division		(310) 485-4022
Wilshire Division		
<b>Public Works</b>	<a href="http://www.cityofla.org/bpw">www.cityofla.org/bpw</a>	(213) 978-0265
Public Affairs Office		(213) 978-0333
<b>Sewer Problems</b>	<a href="http://www.lacity.org/san">www.lacity.org/san</a>	(213) 485-5884
Weekdays until 4:00 p.m.		(213) 473-8299
Nights, weekends, holidays		
<b>Sidewalks</b>	<a href="http://www.lacity.org/boss">www.lacity.org/boss</a>	(800) 996-2489
Broken pavement, tree root problems		
<b>Signs</b>		(213) 473-8299
Illegal signs on public property		
<b>Stop Signs</b>	<a href="http://www.cityofla.org/dot">www.cityofla.org/dot</a>	
To request a stop sign, traffic signal, etc. Requests must be submitted to Council Office in writing.		
West Los Angeles		(310) 575-8138
Valley Office		(818) 756-8441
<b>Storm Drain Problems</b>	<a href="http://www.lacity.org/san">www.lacity.org/san</a>	(213) 485-5884
Weekdays until 4:00 pm		(213) 485-7575
Nights, weekends and holidays		
<b>Street Repairs/Cleaning</b>		(213) 473-8299
<b>Street Resurfacing</b>	<a href="http://www.lacity.org/boss">www.lacity.org/boss</a>	(800) 996-2489

- Street Lighting Problems**                    [www.cityofla.org/boss](http://www.cityofla.org/boss)                    (800) 303-5267
- Transportation Department**                [www.cityofla.org/dot](http://www.cityofla.org/dot)                    (818) 756-8441  
(310) 575-8138
- Trees**    [www.lacity.org/boss/street](http://www.lacity.org/boss/street)  
Trimming/Dead tree removal, fallen tree on public property,  
tree roots breaking the pavement.  
Los Angeles Office                                (213) 485-5675  
Valley Office                                        (818) 755-7643
- Trash Collection**                                [www.cityoflaw.org/san](http://www.cityoflaw.org/san)                    ( 800) 773-2489  
Trash not collected, recycling bin requests, bulky item  
pick-up. ( The city is not responsible  
for trash pickup at apartments or condos over 3 units. Contact your  
manager or landlord. )
- Water and Power**                                [www.ladwp.com](http://www.ladwp.com)                                (800) 342-5397  
Order service, report emergencies, power outages,  
electrical lines down, street flooding, billing questions,  
and complaints, customer relations.